



## Our Environmental Policy

At Drover Holidays, we take our commitment to the environment seriously. We are passionate about Wales – its natural environment, wildlife and heritage – and we believe we have a role to play in promoting, preserving and enhancing these assets. This policy outlines the steps we are already taking and our aspirations. The job is far from complete and we continually review and improve our practices.

1. We comply with all relevant environmental legislation as a minimum level of performance.
2. We are committed to raising the awareness of green issues with our employees, involving them in environmental policy making and decisions and offering relevant training opportunities.
3. We promote sustainable travel options, especially those that rely on human power like walking and cycling. The main business vehicle at Drover Holidays is an electric van and we incentivise staff to walk or cycle to work. We also encourage customers to arrive by public transport by providing a free pick-up service from the nearest bus and rail stations.
4. We minimise waste by choosing products that are not over-packaged and by recycling all paper, card, glass, metal and plastic. Organic material is composted. We use recycled stationery wherever possible.
5. We use water efficiently and harvest rainwater for use on site – e.g. watering plants and cleaning bikes. We are exploring ways to improve this further.
6. We have taken steps to improve our energy efficiency and are striving to improve this further.
7. We support the local economy by shopping locally, by encouraging customers to visit local food producers and by advertising their services in our shop.
8. We use phosphate-free bike cleaner and environmentally-friendly washing and cleaning products at our premises.
9. We support a number of local community initiatives and groups including Transition Town Hay and the Hay Tourism Group, which both promote sustainable practices.
10. We promote the Welsh language by providing tour customers with information, by offering training for our staff and by using Welsh.
11. We bank with the Co-operative Bank because of its Ethical Policy and strong commitment to human rights, international development, ecological impact and animal welfare. We use fair trade tea, coffee, sugar and other products in our office.
12. We encourage sustainable tourism by encouraging visitors to follow our Responsible Visitor Charter.

This policy is supported by the whole team at Drover Holidays. We are always looking for ways to improve our environmental practices, and this policy will be reviewed annually.

Date March 2015